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Guidelines for Data Exchange using Electronic Mail (E-Mail) Administrative Instructions

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To: All Heads of Field Offices

From: Anthony Bloomberg

Director, IRM Office

Guidelines for Data Exchange using electronic mail (email)

Attached, please find the technical procedures (and accompanying technical documentation) which must be observed when sending data files to NYHQ using email. To date, about 90 UNICEF Field Offices have some email system installed and communicating with NYHQ.

The accompanying attachment is one of five (5) separate reports resulting from a recent study by IRM Office and about 15 Field Offices on data exchange using email. Each report contains a set of procedures specific to one of five common email environments in use today by UNICEF Field Offices:

GFSS-specific procedures

- 1. cc:Mail Router-to-Router Report #1, pages 12-22
- 2. cc:Mail through the Internet Report #2, pages 10-20, 30
- 3. cc:Mobile to Router Report #3, pages 9-19
- 4. Compuserve to cc:Mail Router Report #4, pages 9-19
- 5. MCI Mail to cc:Mail router Report #5, pages 11-21

By observing these procedures, the electronic transmission of computer data from Field Offices to NYHQ and Copenhagen will imply:

(i) speedy registration of CCF's, and a corresponding reduction of "suspense accounts" at NYHQ;

(ii) speedy registration of SCF's to Copenhagen and a shorter lead time in the delivery of supplies;

(iii) benefits in re-transmitting Field accounting data when problems occur.

These procedures are for immediate implementation when sending GFSS data to NYHQ. Copenhagen office will officially signal its readiness sometime in 1996.

Please ensure that the attached report is given to your IRM or technical resource person in your office for implementation. The full report - containing the procedures for all five email environments is also available, upon request. Please send your request for the full report (as well as other queries on this subject) to the email address: sweinstein@unicef.org. Ancillary software utilities (e.g., CARVE, encode/decode) for these procedures will be distributed shortly.

I wish to thank all offices which participated and contributed to this effort.

attachment